

When I first met the Electronic Medical Resources (EMR) Team I was impressed that this was a team of experts committed to my success, and that this Team would be there to take me all the way to the finish line to get my electronic health record systems fully implemented.

I found the training that we received for both the Practice Management and the Electronic Health Record systems was personal, quick and to the point. It soon became clear that the class room training would be continued live in my Clinic. During the Go Live Phase the EMR trainers continued to answer and elaborate on our questions. The product benefits were fully explained as the EMR team patiently made sure we were using the systems to its best advantage. Just when I thought they were done they seemed to instinctively know when to revisit to move my staff through the next learning steps - we were never left behind. It was clear to me that I was getting the same dedicated attention that a physician would get in a large Clinic at no additional cost. This will make the difference when smaller practices start implementing electronic health record systems in the next year under the new stimulus act.

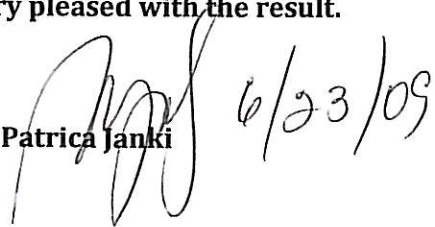
The Allscripts Enterprise Practice Management and Electronic Health Record Products easily adapted to my special work flow requirements. The EMR Team tailored the systems to the needs of my Occupational Medical and Family Practice. I now have the necessary electronic forms and procedures allowing my Clinic to make the Paperless Transition.

The system conformed to my Clinic work flows. I am able to delegate the Patient Intake process so that the clinical staff gets involved at the right moment using evidenced based standard medical nomenclature which allows me to review their work, using it to support my examination, assessment and plan in the progress note. This streamlined clinic work flows.

At one point EMR's IT/TECH Support specifically got involved with my contracted IT professional to identify an internal issue that was slowing down the system. Afterwards the entire system was running at lightning speed. There was no "he said-she said"-EMR just got the job done.

The Bottom Line of this is that I chose the Allscripts CCHIT 08 certified product because I felt that Electronic Medical Resources had complete command over this product and would deliver and install it as promised - Which they did. What I would say most emphatically is that they have this service motto of "No Physician Left Behind" which is the mainstay of their excellence. They never left me behind - they were always there for my clinic - I am very pleased with the result.

Dr Patrica Janki



6/23/09